

Reimagining Liaison at UTL

Courtney Lundrigan

March 1, 2016

Why are we reimagining?

- Shifting liaison models
- Liaison Institute at Cornell
- External review

Recommendations from the External Review

- Where it isn't broke, don't fix it
- If it is broke, let it go
- “Teaming” versus structured teams
- “...we recommend adopting a more nimble and strategic team-based service model paired with a new and improved ‘just-in-time’ model of service delivery.”
- *Library Liaison Program External Review Report*

First Steps...

“As a first step, consider establishing an exploratory team to propose a service approach for one strategic area.” - *Library Liaison Program External Review Report*

Liaison Future Directions Working Group?

Representatives from:

- Senior Administration
- Faculty and Student Engagement
- UTM/UTSC
- Gerstein
- Robarts Reference
- Collection Development
- Engineering & Computer Science
- Federated Colleges

What are we doing?

- External review
- Cornell Institute
- Other options...

Why are we doing it?

How are we doing it?

- In person meetings (weekly)
- Confluence

How can you be involved?

Fishbowl Q & A!